Public File

Nation Radio Scotland operated by Nation Radio Scotland Limited

Nation Radio Scotland (Dumbarton) operated by Nation Radio Investments Limited

Nation Radio Scotland (Helensburgh) operated by Nation Radio Investments Limited

Nation Radio Scotland Limited and Nation Radio Investments Limited are part of the Nation Broadcasting Group.

Like each local commercial station in the UK has obligations with regard to its programmes, including its music and local content. These obligations are set out in the station Format which forms part of our Public File.

The Public File is just one indicator of our output. Just ask us if you'd like a hard copy. If you have any comments on it, let us know or, if necessary, contact our regulator, Ofcom.

Programme Sharing

We hold three separate licenses which have been sharing all programme output since 1 April 2020. Initially this was as a force majeure response to the pandemic, since August 2021, it has now been incorporated in the formats of each license.

Even prior to the pandemic, the three services widely shared local content including news and travel information bulletins.

News

Except in special or exceptional circumstances (which may include some bank holiday periods) the station broadcasts news bulletins hourly from 0600 until 1900. Bulletins contain a mix of local/regional, national and world stories, along with sport, weather and entertainment news.

At the weekend, bulletins containing local/regional, national and world news, along with sport, weather and entertainment news, are broadcast between 0700 and 1300.

Our news is supplied under contract with Bauer Radio Limited.

Additionally, at other times, bulletins containing national and world news, prepared by Sky, is broadcast.

The news team is managed by Bauer Radio's Head of News, Jim Foulger – jim.foulger@bauermedia.co.uk

You can contact the news team on news@nationradio.scot or by calling 02921 414100 and selecting the option for news.

The news operation is based at studios in the approved area at Clydebank. From time to time, some content is prepared from other Bauer Radio Limited newsrooms.

Programmes

The station broadcasts twenty four hours a day, with programmes as listed per the schedule on our website.

Programme Production

Under Ofcom's definition of automation, all programming is automated.

The overwhelming majority of content including presentation links are supplied to the station very shortly before broadcast from presenters located in the area.

Local Programming Hours

The station broadcasts local programming from private studios located within the transmission area (or wider approved area where applicable).

Under the current format we are required to provide 3 hours a day every weekday from the approved area –however we vastly exceed this requirement.

Guidelines

Guidelines on localness have been published by our regulator OFCOM, and are available

here: http://stakeholders.ofcom.org.uk/broadcasting/radio/localness/localness-guidelines

Contact

To contact the radio station generally, use our 'contact us' page and we'll make every effort to reply to any emails which raise substantive issues.

Should you prefer to speak to programme management, please contact Neil Greenslade, Nation Broadcasting's Group Programme Director. neil.greenslade@nationbroadcasting.com

You can also contact the station during office hours on 02921-414100

Events/Charities support or coverage

Our presentation team regularly mention events and charities and can be contacted by emailing studio@nationradio.scot

Recent Programme and/or News Highlights

Our website covers much of the programming we're proud of in general and, where appropriate, news.

Localness

We aim that our radio stations belong to the areas they serve through the information services it provides. Any suggestions or thoughts on our output are always much valued.

Music

Our stations are licensed to play a broad mix of classic/pop hits.

Format

As outlined at the head of this document, the station is governed by a Format, which forms part of our licence. The formats for each of our three licenses are available on the Ofcom website.

How to complain

Producing entertaining radio always carries some risk. We try to get things right, and not all programmes will be to everyone's taste. Where we do make mistakes, we'll try to take appropriate action as quickly as we can. Please do get in touch with any comments – praise or complaints and we'll consider them carefully.

To speak to us directly, our weekday office hours phone number is 02921 414100.

Should you have any difficulties, please speak to Nation Broadcasting's Managing Director, Martin Mumford — martin.mumford@nationbroadcasting.com

If you feel we have not taken the right action regarding a broadcast after contacting us, you may refer the matter to our regulator, Ofcom.

Martin Mumford August 2021